



REGULAR DAMP MOPPING:

Whenever damp mopping our oil or hardwax oil finished wood floors, there are specified products that must be used to properly maintain the floor. WOCA Natural Soap or Natural Soap White must be used for regular cleaning to maintain and protect the floor.

*Follow these steps for cleaning your floor with *WOCA Natural Soap/White:*



1. WOCA Natural Soap/White is used only when damp mopping the wood floor. For daily dry cleaning, a vacuum or broom can be used for removing dust, loose debris etc. Damp mopping with the Natural Soap/White will help clean off dirt, stains etc.(how often the cleaning is done with this concentrate all depends on traffic levels on the floor).
 2. Mix 125 ml of Natural Soap/White into 5 liters of lukewarm water – it is recommended to always work with 2 buckets: one with the soap mixture and one with just water for rinsing mop.
 3. Ring mop so minimal water goes on the floor, and mop length wise with the planks leaving solution on the floor briefly in order to dissolve any dirt.
 4. After rinsing the mop into the bucket with just water, ensure the mop is hard wrung and mop back over the floor removing the dirty soap water from the floor. Avoid leaving excess water on the floor.
- Follow link to watch video demonstration <http://vimeopro.com/woca/woca-videos-uk/video/29274965>

IMPORTANT NOTE:

Only WOCA cleaning/maintenance products are to be used on these oil or hardwax oil finished floors. *these are the products and procedures used for the basic cleaning and care of these oiled & hardwax oiled wood floor, for more information on our cleaning and care products for these floors contact WoodCo.



GENERAL INFORMATION:

Natural Color Change/Fading:

Wooden floors are subject to slight color change/fading when exposed to intense sunlight. Where possible, use drapes or other systems to protect your floor from excessive light. Move rugs and furniture from time to time to ensure that the color of the floor remains even as it gradually ages.

Joints: A natural plank floor system expands and contracts in response to fluctuations in temperature and humidity. By controlling the environment, maintaining an adequate temperature and relative humidity, you will minimize the visible effects of the seasonal contraction and expansion of your floor. Optimum recommended temperature is 68°F – 72°F and relative humidity is 40% - 55%. In very dry climates, the use of a humidifier is recommended.

Under-floor heating systems: WoodCo Floors are ideally suited to under-floor heating systems. A surface temperature of 29° Celsius must not be exceeded by either hot water or electrical heating systems. The use of temperature indicators is absolutely necessary.

Attention: By placing items that require a lot of floor space (e.g. larger furniture, low Futon beds, heavy carpets) over a heated floor surface, one risks trapping the heat. This will invariably result in overheating! Screeds need to be dried out according to their standard before the installation of the floor.

COVERING FLOOR IMMEDIATELY AFTER INSTALLATION

If the floor needs to be covered to prevent wear and dirt penetration due to additional construction, use paper or cardboard. DO NOT directly tape paper or cardboard to the surface of the floor. NEVER use plastic, which does not let the floor breathe. This operation should have been performed by the installer.

REPAIRING SCRATCHES, TOUGH DIRT/STAINS

If you need to repair damage to the floor such as scratches or are having trouble cleaning tough dirt or stains, please contact WoodCo for specific instructions or to have a professional come in and do it for you.



PREVENTIVE MAINTENANCE AND CARE

- To help eliminate fine particles of dirt, grit or dust that act like sandpaper and will scratch your floor, vacuum or sweep as needed.
- Never use tape or other adhesive products on the floors surface.
- Attach proper floor protectors on moveable furniture, including chairs, tables, sofas, etc..., that sit directly on the floor.
- Caster wheeled chairs should have wide casters, and a protective mat should be used under office chairs.
- Keep pet nails trimmed and filed in order to minimize excessive wear.
- Place high-quality floor mats and area rugs near outside entrances to prevent dirt, sand and other unwanted substances from being tracked directly onto the flooring. Also, if you have wood flooring in your kitchen, a throw rug with a soft or felt backing should be placed in front of the sink area to catch spills and splashes.
- Avoid non-ventilated mats or rugs such as ones that are rubber backed.
- Wipe up spills and spots immediately using Natural Soap Spray.
- Avoid leaving excessive water when cleaning with WOCA Soap. Always dry mop after cleaning.
- Do not use ammonia or oil-based wax, polish, household dust treatment chemicals, abrasive cleaners, furniture cleaners or any other non-WOCA brand product to clean your floor.
- Only WOCA products should be used to clean your floor, which can be purchased from your flooring retailer or www.woodco.com
- Refer to the label or specific instructions for the use of any WOCA products, before using.
- Excessive moisture should be avoided (wet shoes, umbrellas left on floor etc) as it can cause swelling & discoloration.
- Always use a damp/well wrung out mop when carrying out care & cleaning procedures.
- Always use two buckets – one for the care product & the other for clean water (change when dirty) to rinse the mop. Do not pour out the soapy water on the floor!
- Do not use micro-fiber cloths/mops.
- Never clean the floor with only water.
- Maintain adequate humidity levels in the room. Use a humidifier or dehumidifier, if necessary.
- Periodically check for signs of surface wear of the floor.
- When signs of wear are visible, it is time to renovate your floors.